

SUMMER CAMP REGISTRATION

2023 Compass 360 FAQ Sheet

This sheet is to help answer Frequently Asked Questions (FAQs) throughout the **Summer Camp 2023 Registration** process. We will also send out a How-To Video so that you can watch the Registration process for your own reference. If your specific question is not answered by this sheet or the How-To video, please email summercamp@girlsincindy.org, and we will connect with you through the registration process.

Question: Can I register more than one child under my profile?

Answer: Yes! You just have to ensure that you have registered yourself first and that both children have all the necessary information complete.

Question: Do I need to pay the \$25 registration fee?

Answer: Yes, to be fully registered and to have a Summer Camp spot secured for your child/children, you do need to pay the \$25 registration fee.

Question: Do I need to enroll my child(ren) in all four weeks of camp?

Answer: No, enroll your child(ren) in any or all of the four weeks which fit your family's summer schedule.

Question: What do I do if my screen is stuck on the loading circle or goes blank?

Answer: This can happen sometimes with Compass360. Return to the Parent Portal sign in page, sign in again, and it should return you to the registration process. Unfortunately, you may have to re-enter some of your/your child's information.

Question: How long will it take for my registration fee to be processed from my bank account?

Answer: Typically, fees are processed in 24-48 hours. When we receive notification that a payment has been made, your child/children's Summer Camp placement will be secured.

Question: Do I need to register my child/ren before doing the Scholarship Application?

Answer: Yes, please complete Registration Part I and II for Summer Camp before completing the Scholarship Application.

Question: When is Summer Camp registration due?

Answer: The last day to register for Summer Camp 2023 is Friday, June 2nd.

Question: Who can I reach out to if I have trouble with registration?

Answer: You can email: summercamp@girlsincindy.org